

## CLAIMS

What is claimed is:

1. A method of reducing risk in a business process, the method comprising the steps of:
  - dividing the business process into component tasks;
  - identifying for each of the component tasks any other component task that conflict with the component task;
  - establishing at least one assigned task performed by each person involved in the business process; and
  - determining which of the at least one assigned task is a conflicting task.
2. The method of claim 1, wherein the steps are performed by a computer software program.
3. The method of claim 1, further comprising the step of addressing any conflicting task.

1 4. A system for reducing risk in a business process, the system comprising:  
2 means for dividing the business process into component tasks;  
3 means for identifying for each of the component tasks any other component task  
4 that conflict with the component task;  
5 means for establishing at least one assigned task performed by each person  
6 involved in the business process; and  
7 means for determining which of the at least one assigned task is a conflicting task.

1 5. The system of claim 4, wherein the means for identifying includes a matrix  
2 identifying conflicting tasks.

1 6. The system of claim 5, wherein the means for determining compares the at least  
2 one assigned task to the conflicting tasks on the matrix.

- 1 7. A computer program product comprising a computer useable medium having  
2 computer  
3 readable program code embodied therein for reducing risk in a business process,  
4 the program product comprising:  
5 program code configured to divide the business process into component tasks;  
6 program code configured to identify for each of the component tasks any other  
7 component task that conflict with the component task;  
8 program code configured to establish at least one assigned task performed by each  
9 person involved in the business process; and  
10 program code configured to determine which of the at least one assigned task is a  
11 conflicting task.
- 1 8. The system of claim 7, wherein the program code configured to identify includes a  
2 matrix identifying conflicting tasks.
- 1 9. The system of claim 8, wherein the program code configured to determine  
2 compares the at least one assigned task to the conflicting tasks on the matrix.